

# Terms & Conditions

\*Please read thoroughly

1, Please return rental equipment by **4:30 PM on the last day.**

2, If you cannot return it by the return time for some reason,  
please contact us by **4:30 PM on the day and return it by 9:00 AM the next day.**

3, If the return time has passed without contacting us, we will charge an additional rental fee.

4, **We cannot accept rental cancellations after payment has been made for any reason other than the following..**

If rentals become difficult due to suspension of gondola or lift operations or natural disasters.  
Please be sure to bring the rental item and receipt and complete the procedures by 4:30 PM  
the day before or by 9:00 AM on the day.

**\*Refunds and exchanges cannot be made if there is no receipt, so please do not throw away  
the receipt until the end of the rental.**

5, If there is no rental contact in advance, a later declaration cannot be accepted.

6, Be aware that skiing and snowboarding are dangerous sports.

7, The functions of ski and snowboard bindings do not completely guarantee the safety of users.

8, If there is an accident, loss, theft, or damage after rental, the customer will be responsible.

9, We will guarantee the following range of damage at our shop.

9-1, Minor scratches on the base/topsheet. (**limited to those that can be repaired**)

9-2, Edge damage. (**limited to those that can be repaired**)

9-3, Topsheet peeling. (**limited to those that can be repaired**)

9-4, Bending of the poles. (**limited to those that can be repaired**)

9-5, Wear or helmet torn or damaged. (**limited to those that can be repaired**)

10, Deliberate damage to the board and tearing of the wear are not covered by the warranty.  
We will charge **14 days (no discount)** rental fee for damaged rental items.

11, We are not responsible for any injury or damage to the body or property of the user or a third party  
that occurs in connection with the rental product.

12, We will rent it after agreeing to the above contents.